

### **Lecture by Ms.Gerri Lamb**

- Administrators, the patients, donors, medical care providers and the Hospital designers are major stakeholders in a Hospital room.
- Any patient centered Architecture must be Cheap, safe, patient centered, timely, efficient and equitable
- Live healthily and safely, get better quickly and die comfortably. These are the expectations in a family centered healthcare.
- *To customize the care to specific needs and circumstances of the individual, to modify the care to respond to the person, not the point to the care.* – Patient centered Healthcare.
- PDCA cycle could be used to evaluate and correct ourselves. Plan, Do, Check & Act.